OCTOBER 2026 · APPROVED ISSUE

Privacy Notice

Corporate website, enquiries and business relationships

Organisation	UnifAI Technology Limited · Company no. 12301340
Version	2026.2
Owner	Chief Executive Officer
Approved by	Dan Byles, Chief Executive Officer
Effective date	29 October 2026
Next review	29 October 2027, or sooner after a material change
Contact	info@unifaitechnology.com

1. Who we are and how to contact us

UnifAI Technology Limited is responsible as controller for the personal information described in this notice. We are registered in England and Wales, company number 12301340. Our registered office is 3rd Floor, 86-90 Paul Street, London, England, EC2A 4NE.

For a privacy enquiry, rights request or complaint, email info@unifaitechnology.com with “Privacy” in the subject line, or write to our registered office marked for the Chief Executive Officer. You do not need to use particular wording to exercise a right. This notice does not imply that we have appointed a statutory data protection officer.

2. What this notice covers

This notice explains our use of personal information about visitors to our corporate website, people making enquiries, and contacts at customers, partners and suppliers. Recruitment and employment records, and any dedicated clinical, testing or monitoring application, require information appropriate to that activity.

When we process information solely on a customer’s instructions, that customer normally determines the purposes and is the controller; our role and obligations are set out in the relevant processing agreement. When we determine the purpose ourselves, we are a controller. These roles are assessed for each activity, not applied indiscriminately to all data.

Please do not send patient records, test images, special-category information or confidential project datasets through a general website enquiry. Where such information is needed for an agreed service, we will use the relevant secure channel and provide or support the appropriate privacy information.

3. Information we collect and its sources

Information you provide may include your name, role, organisation, contact details, enquiry or correspondence, meeting records, preferences and information needed to administer a business relationship. We may receive relevant professional contact information from your employer, a referral, a business partner or a public professional source.

Technical information may include an IP address, browser and device information, requested pages, timestamps and security logs. Cookies and similar technologies are covered by the Cookie Notice. We do not treat use of the website as blanket consent to marketing or tracking.

We ask only for information relevant to the purpose. If essential contact or contractual information is not provided, we may be unable to answer the enquiry or arrange the requested service. Optional information should not be required as a condition of making an ordinary enquiry.

4. Purposes and lawful bases

Purpose	Basis and interests
Answer enquiries and arrange discussions	Legitimate interests in responding to people who contact us and developing relevant business relationships. Contractual steps may apply where the individual is personally entering a contract.
Manage customers, suppliers and project contacts	Legitimate interests in delivering and administering business relationships; performance of a contract where the individual is a party; legal obligations for applicable records.
Maintain and protect the website and business systems	Legitimate interests in security, service availability, fraud prevention and investigation; legal obligations where applicable.
Send relevant business communications	Consent where required, or legitimate interests where permitted by applicable electronic-marketing rules. Each marketing message must provide an easy way to stop it.
Meet legal duties and manage disputes	Compliance with applicable law and legitimate interests in establishing, exercising or defending legal claims.

Where we rely on legitimate interests, we must consider necessity, proportionality and the effect on the people concerned. We will not reuse information for an incompatible purpose without an appropriate basis and any required further notice. Separate grounds and safeguards are required for special-category or criminal-offence information.

5. Sharing and service providers

Access is limited to people and organisations that need information for the relevant purpose. These may include authorised staff, website and hosting providers, business email and collaboration services, IT support, professional advisers and service providers supporting the business relationship. Providers acting on our instructions must have suitable contractual and security obligations.

We may disclose information where necessary to comply with law, respond to an authorised regulator, protect rights or manage a genuine business transaction, with appropriate safeguards. We do not sell personal information. Contact or project information must not be uploaded to an external AI service or used to train a general-purpose model without an authorised purpose, appropriate terms and a lawful basis.

6. International access and transfers

Our team and service providers may process or access information outside the UK, including in Portugal. The safeguards depend on who receives the information and the location and nature of the processing. UK hosting alone does not establish that no international access or transfer occurs.

Where a restricted transfer takes place, we use an applicable adequacy arrangement or appropriate contractual safeguards, such as the UK International Data Transfer Agreement or UK Addendum, with the required transfer assessment and any supplementary measures. You can ask us for information about the safeguards relevant to your information, subject to necessary redaction of confidential terms.

7. How long information is kept

We keep information only as long as needed for the purpose, applicable record-keeping duties and the establishment or defence of legal claims. Retention is determined by the type of relationship, the relevance and age of the information, legal requirements, sensitivity and any unresolved dispute.

Enquiry and contact records are reviewed for continuing business relevance. Contractual, accounting and assurance records follow their applicable record schedules. Security logs are retained for a period proportionate to their operational and investigation purpose. When data is no longer needed, it is deleted or anonymised through the relevant system’s retention and backup processes.

A request for deletion is assessed under the applicable right and exemptions; it does not override every legal retention obligation. We may keep a minimal suppression record to respect a request not to receive marketing.

8. Your choices and rights

Depending on the circumstances, you may ask to access your personal information, correct it, erase it, restrict processing or receive portable data where the right applies. You may withdraw consent at any time without affecting the lawfulness of earlier processing. Rights are subject to applicable conditions and exemptions.

Your right to object: you can object at any time to use of your personal information for direct marketing. You may also object to processing based on legitimate interests on grounds relating to your situation. Contact info@unifaitechnology.com or use the unsubscribe route in a marketing message.

We respond without undue delay and normally within one month, subject to any identity checks, clarification, permitted extension or other adjustment allowed by law. We will explain a refusal or extension and the routes available to challenge it.

The corporate website and ordinary enquiry process are not intended to make solely automated decisions about you with legal or similarly significant effects. Any application involving such decisions requires its own assessment, safeguards and explanation.

9. Security, links and complaints

We use organisational and technical measures appropriate to the information and risk, including access management and secure handling. No transmission or storage method is risk-free. Please report a suspected issue affecting your information promptly.

Links to third-party services, including videos and customer applications, lead to services with their own privacy arrangements. Where an original News image is delivered from a third-party content host, the host receives the connection information necessary to serve it. We avoid using such content as an undisclosed advertising or tracking mechanism.

You can complain to us using the contact details above. We will acknowledge a data-protection complaint within 30 days, investigate it without undue delay and explain the outcome. You can also complain to the UK regulator, the ICO, at ico.org.uk/make-a-complaint, without first having to exhaust our process. Where EU data-protection law applies, the relevant EU supervisory-authority rights also remain available.

10. Changes to this notice

We will update this notice when our practices or applicable requirements change and identify the current version and effective date. Material new uses of information will be communicated where required.

Reference framework

ICO: Information to include in a privacy notice

ICO: Responding to access requests

ICO: International transfers

Companies House: UnifAI Technology Limited